

Mass Care

I. Purpose

To describe how the congregate care (emergency housing, feeding, clothing, and counseling) needs of the City of Jordan residents, as well as potential incoming evacuees from other communities or townships, will be met in the event of a disaster.

II. Responsibilities

The Scott County Emergency Management Department will be contacted to work with our City Planner who will be responsible for coordinating mass care.

A. Primary Needs

The government departments and VOAD (Voluntary Organizations and Agencies for Disasters) agencies will meet the following primary congregate care needs of disaster victims.

1. **Emergency Housing** - American Red Cross, Salvation Army, and Scott County Community Services.
2. **Emergency Feeding** - American Red Cross, Salvation Army, and Scott County Community Services.
3. **Emergency Clothing** - American Red Cross, Salvation Army, and Scott County Community Services.
4. **Waste Management** – Jordan Works, Mutual Aid Partners if available.
5. **Inquiry and Referral** (regarding disaster victims) - American Red Cross and Scott County Community Services.
6. **Counseling, Crisis Management** - American Red Cross and Scott County Community Services.
7. **Registration of Victims** – City of Jordan Planner, American Red Cross and Scott County Community Services.

B. Pet Sheltering

Pets found by emergency responders will be sheltered at the “Critter Getter” Kennel in the city of Jordan. Owners of pets will be responsible for payment of associated fees. Scott County VOAD may assist.

II. Coordination of Mass Care

The Jordan Planner will be responsible for coordinating activities between American Red Cross, Salvation Army, Scott County Departments, and City Departments to aid the mass care function. In order to facilitate this coordination, an administrative person from city hall may be required to be a representative for the city emergency operating center (EOC).

III. Available Resources/Facilities

These mass care resources/facilities are described in the attached EDS/ARC Services list of Scott County.

- A. (Potential) reception and registration centers (for incoming evacuees from other areas)
- B. Congregate care facilities (schools, churches, etc. see map, page 3)
- C. Mass feeding providers
- D. Bulk food suppliers

IV. Authentication

Emergency Management Director

Date

Mayor

Date

City Planner

Date

Chart A: Emergency Shelter Locations



Scott County

Savage, Shakopee, Prior Lake, New Market, New Prague, Jordan, Belle Plaine

* **Significant Emergencies:** An emergency that involves (a) 25 or more responders and/or victims/evacuees and (b) will likely last a minimum of four hours. Examples are large structure or wild land fires or hazardous materials incidents requiring mutual aid, SWAT Team deployments, land or water search & rescue operations.

SERVICE / DESCRIPTION	PRIMARY	SECONDARY
Emergency Housing / Shelter for residents who are temporarily or permanently displaced by fire, sewage backup, SWAT operation, natural disasters or other emergency situations	 (651) 291-6789	 (952) 365-3369
Mobile Feeding: On-Site emergency cooking and feeding for Significant Emergencies*	 (952) 365-3369	 (651) 291-6789
Fixed Feeding: Off-Site emergency cooking and feeding for Significant Emergencies*	 (651) 291-6789	 (952) 365-3369
Pastoral Care / Chaplaincy: for family members, victims or other citizens affected by Significant Emergencies* Caution: This is a backup to the Scott County Chaplains Caution: This is NOT for death notifications	 (952) 365-3369	 (651) 291-6789
Disaster Mental Health: Counseling or CISM for victims of either emergencies or disasters	 (651) 291-6789	 (952) 365-3369
Domestic Abuse / Violence: Counseling and emergency housing or placement for responders and victims.	 (651) 291-6789	 (952) 365-3369
Transient / Indigent Traveler's Aid: Emergency funding, fuel, or shelter for transients or people passing through without funds.	(651) 291-0211 First Call For Help	
Health Care (Emergency Nurse): For emergency assistance with medical issues (e.g. medication, eyeglasses, dentures)	 (651) 291-6789	 (952) 365-3369
Translation Services: Translators for Significant Emergencies*	 (651) 291-6789	 (952) 365-3369
Health & Welfare Inquiries: Messages from people in a disaster area or messages to people in a disaster area.	 (651) 291-6789	 (952) 365-3369
Emergency Clothing: Provision of emergency clothing after an emergency or disaster.	 (651) 291-6789	 (952) 365-3369
Comfort (Personal Care) Kits: Emergency kits containing small personal care items (toothbrush & paste, soap, deodorant, etc.)	 (651) 291-6789	 (952) 365-3369
SWAT / CERT / ERU TEAM SUPPORT		
Mobile Feeding / Chaplaincy / Pastoral Care: For Law Enforcement/Fire/EMS and displaced residents	 (952) 365-3369	
Shelter / Emergency Housing: For neighborhood residents displaced during SWAT / CERT / ERU incidents	 (651) 291-6789	 (952) 365-3369
HAZMAT INCIDENT SUPPORT		
Mobile Feeding / Chaplaincy / Pastoral Care: For Law Enforcement/Fire/EMS and displaced residents	 (952) 365-3369	 (651) 291-6789
Shelter / Emergency Housing: For neighborhood residents displaced during Hazardous Materials incidents	 (651) 291-6789	 (952) 365-3369
OTHER EMERGENCY SUPPORT		
Pet / Animal / Livestock Care: Emergency shelter or care for pets or livestock displaced by emergencies or disasters	Minnesota VOAD through  (952) 365-3369	Minnesota VOAD through  (651) 291-6789